

Introduction

Acrobay Gymnastics Trust adopts an Open Door Policy for all. The purpose of our open door policy is to encourage open communication, feedback, and discussion about any matter of importance to the gymnasts and staff.

What we will do:

- Encourage an open training environment to enable us to work in partnership with parents/carers and be open about training sessions.
- Welcome parents/carers who wish to observe and in the case of new or potential members, allow them to view a session and remain with their child until the child is happy to be left.
- Provide regular opportunities for parents/carers to view a training sessions/classes
- Provide feedback on child's progress when requested
- Encourage parents/carers to attend club events and be involved in the club

Open Door Approach:

- Parent/Carer watching week in each block of the recreational classes
- Group invites for parents to come along and watch a session
- CCTV of the main gym is available in the reception area.
- Annual Christmas show
- Annual Club Championships

Due to the set up in the main gym it not logistically possible to have all parents in at the same time during a normal session. There will be a small area of the gym designated as a viewing area during watching sessions. Numbers will be carefully managed during these periods to accommodate spectators safely.

Out with the regular open door approach:

If you would like the opportunity to discuss your child's progress, training, receive feedback or view a session or class out with the times listed in the 'Open Door Approach' then please:-

- Contact the club via email or phone with your request
- The relevant staff member will reply with a suitable time to meet or for you to view a session
- If required the coach/parent will keep regular contact with updates